

Anthesis

IFS Managed Support.

Complete IFS support. Flexible, scalable
& perfectly tailored to your needs.



IFS
GOLD
CHANNEL
PARTNER



IFS
GOLD
SERVICE
PARTNER



Anthesis

Is your team tied up with IFS issues?

Anthesis Managed Support can help you manage and improve your application. With our collaborative approach, you can access our **global team complete with connections, resources, and knowledge.**

Anthesis IFS Support can provide **24/7 around-the-clock services**, freeing your time to focus on your core projects. Each member of our friendly onshore **support team** is equipped with technical knowledge and consulting experience to fill any skills gaps in your team to release the value of IFS.

anthesis.co.uk



The process.

A **dedicated service desk manager** works to understand your business and your processes.

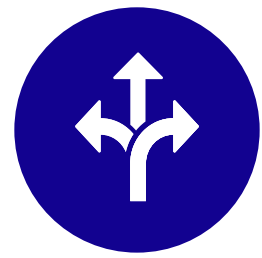
A complete and in-depth **onboarding period** helps us understand your requirements to tailor the right level of support and work collaboratively as part of your team, not separate from it.

Anthesis can support you in your time zone, thanks to our **24/7 support** we can meet your needs wherever you happen to be in the world.

We offer a unique reporting system designed for **total transparency**. Time and resources can be adjusted to provide you with the support you need.



Why Choose Anthesis Managed Support?



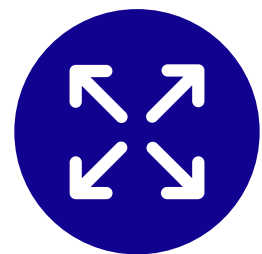
More than flexible.

Bridge the gap between consultancy and support to create the perfect plan. Don't get tied into a contract that doesn't work for you.



On-shore, on-demand, on-hand to help.

We provide a true partnership as an extension of your team with the experience to fill any skills gaps you might have.



Always the right size.

Fully scalable and tailored to meet the unique needs of your business. You have the option to turn services off and on as needed.



More support, less cost.

Get a complete support package for less cost than you might think, without increasing your headcount.





Anthesis

What our customers say.

“

“The Anthesis team have broken records for tickets closed and we have seen a near 70% reduction in the number of tickets. Their unique offering is supporting our 3000 users around the globe, 24 hours a day, 365 days a year.” **Steve Hart, LGC**

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“

“We now see improved case resolution times and our users get a faster turnaround for their problems meaning they are much more productive with IFS. The Anthesis team are knowledgeable, competent and a pleasure to work with.” **Stephan Lyons, Hakama AG**

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“

“Should I ever feel stuck on any issue within our IFS system, I feel comfortable and confident that I can speak to Anthesis, and their response time is excellent. They have consistently gone above and beyond my expectations.” **Ricky Hunjan - Morgan Advanced Material**

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Why choose Anthesis?

Our philosophy is simple: we are here to help.

What sets us apart is our transparency. We always try to keep things simple, put the customer first, and do what is right.

15
Years

We Know Exactly What To Do

Anthesis consultants have an average of 15 years' of experience.



We've Done It Many Times Before

We have completed more than 400 projects in 30 different countries.



We Tell It Like It Is

Whether consulting, software sales or service delivery, we will speak honestly and directly.



We Are Always The Right Size

Large enough to have an impact, small enough to care.

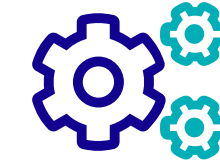


We Are In It For The Long Term

We are growing our team and investing in people.

Our Services.

As an IFS Gold Channel and Services Partner, we sell, implement, and support ERP software. With an aligned team of over 100 employee's and a combined network of more than 175 trusted and respected professionals providing over 20,000 days each year of technical and functional consultancy in 30 countries around the globe, we help businesses release the value of their IFS Enterprise Applications. Our greatest asset is the expert team of specialists we have developed over the years who define the solutions we offer.



Implementation



Upgrades



Roll Outs



Consultancy



Managed Support

About Anthesis.

30+

Countries we
have worked in.

175+

Global network of technical
& functional consultants.

20,000+

Consultancy days
delivered per year.

400+

Projects of all shapes
and sizes.

100+

Anthesis employees
around the globe.

Anthesis

Speak to us today.

Discover how Anthesis can help you release the value of IFS. Let's get started and discuss your requirements for IFS Managed Support.

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