

Anthesis

# Anthesis Managed Services

Release the value of Infor M3

 Gold  
Channel Partner





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## Is your team tied up with Infor M3 issues?

Anthesis Managed Services can help you manage and improve your application. You can access our global network of connections, resources and knowledge to release the value of M3.

Our service is as an extension of your team, supporting you to optimise your system and complete the essential improvement projects that will drive your business success, as well as resolving the day-to-day system and user issues.

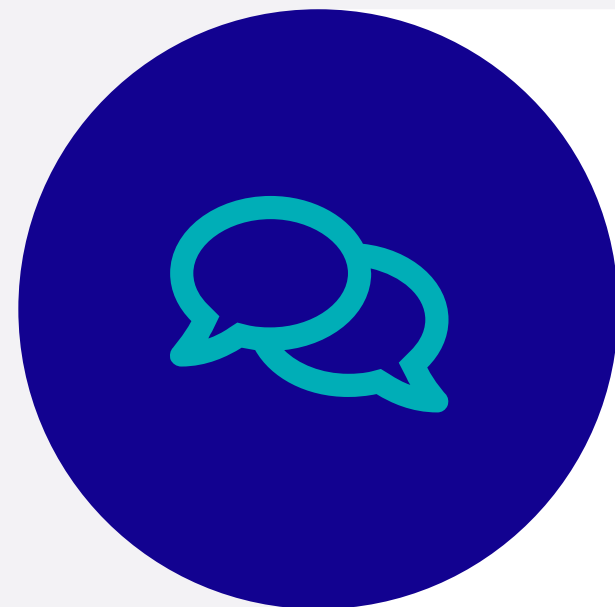
Unlock a more cost-efficient way to manage your application. Our high-value Managed Services package covers system and user issues, advice and guidance, and discrete assignments – all for an annual fee, giving you predictable costs without the need to expand your headcount.

[anthesis.co.uk](https://www.anthesis.co.uk)

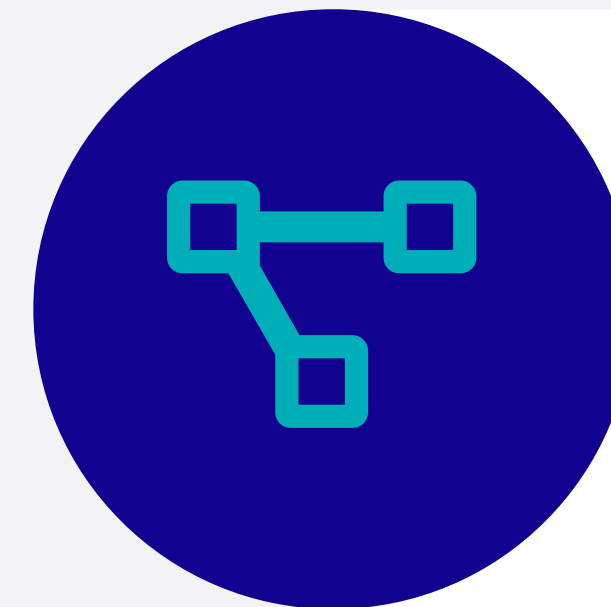




## How does it work?



A dedicated Anthesis Service Desk Manager will coordinate ticket resolution, review your system configuration and performance, and provide the support and guidance you need. This single point of contact keeps you updated with reporting to suit your needs.



We resolve a wide variety of service requests with ultra-fast response times. Requests can range from day-to-day system maintenance and technical support, as well as requests for advice, guidance and training to help your users get the most from your M3 system.



Examples of discrete assignments include archiving, bank integrations, creation of new divisions, StreamServe output management, company/system copies, security management, scripting, workflow, extensions and report writing, year-end support and many more.



Prevention is better than cure, so as well as resolving your cases we can help you keep a close eye on your application to identify potential problems and prevent them from happening before it's too late, while providing real time alerts to keep your operation running smoothly.

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## What our customers say

“ We rely on Anthesis for flexible, cost-effective Managed Services and global network of connections, resources, and knowledge. They are truly an extension of my own team. ”

**Andrew Jenner**  
Petainer

“ Without access to a Help Desk, we had to look for a partner who could help. Anthesis gave priority to solving our problem and is now the party I will turn to with my questions. ”

**Wessel Lasschuit**  
Vialle Autogas Systems B.V

“ Access to the team’s in-depth expertise and experience, while being able turn services on and off according to business demands, made the decision to work with Anthesis an easy one. ”

**Barrie Timson,**  
Raleigh Bicycles



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## Why choose Anthesis Managed Services?

Access a global network of connections, resources and knowledge with a single point of contact.

Fully flexible and scalable, get the right sized service for your business that can be switched on and off as needed.

A cost-effective solution to expand your team without the need for additional full-time headcount.

Optimise your system with resolution of tickets and get support for your essential improvement projects.

Prevention is better than cure, we run system health checks to identify and fix potential issues early.





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## Who is Anthesis?

As an Infor Channel Partner we sell, support, and implement industry-focused software and services to a global customer base. Our teams can work with you from initial implementation roll-out to upgrades, projects, and 24/7 support using our Managed Services team. We help forward-thinking companies release the value of their Enterprise Applications.

Our services:

- Implementation
- Upgrades
- Roll Outs
- Consultancy
- Managed Services
- ERP Software



Associate  
Channel Partner

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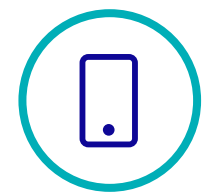


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## Want to learn more?

Discover how Anthesis can help you release the value of your Infor M3 application.

### Speak to us today on:



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